

ACTIVE TRAVEL WOODBRIDGE

Analysis of freetext comments – final results

Q5 - To what extent do you agree / disagree with the proposed interventions on Old Barrack Road?

1,013 people provided further information. 18 of these were to state that the respondent either had no comment to make, no opinion as they did not know or travel through the area or were blank. The remaining 995 comments have been categorised as shown in the table below:

Comment	No. of comments	% of comments
Will push traffic elsewhere/make other areas dangerous/create more congestion/pollution	385	38.7%
Don't agree with road closure/scheme not needed/waste of money	155	15.6%
Will make route safer for pedestrians/cyclists/runners/school children	126	12.7%
Will make journeys longer (especially for those on the school run & emergency vehicles)	114	11.5%
Suggestions/comments for this/other proposals	53	5.3%
Will make access to/from residential areas difficult	52	5.2%
Will negatively affect local businesses (especially Co-op)	42	4.2%
Cycle/pedestrian route needs to be joined up/separate from traffic	36	3.6%
20 mph speed limit only needed	28	2.8%
Discriminates against those who can't walk/cycle (eg elderly., disabled)	26	2.6%
Will not encourage walking/cycling	17	1.7%
Don't understand/not clear about proposals	16	1.6%
Other	12	1.2%
Need to discourage car use/encourage more sustainable travel as well	10	1.0%
Not enough public transport available to justify scheme	5	0.5%

- 38.7% (385 responses) was that the interventions will push traffic elsewhere/make other areas dangerous/create more congestion/pollution
- 15.6% (155 responses) was don't agree with road closure/scheme not needed/waste of money
- 12.7% (126 responses) was more positive – will make route safer for pedestrians/cyclists/runners
- 5.3% (53 responses) made suggestions around improvements to the proposals, including

- Install a pelican crossing instead of a zebra crossing
- Prefer money to be spent on maintaining roads and pavements
- A roundabout would be better at slowing traffic at the Old Barrack Road/California junction
- Proposals should include Melton Hill
- More pedestrian crossings are needed on Ipswich Road
- Providing more greenery in the area to help the environment
- Queries about whether the proposals have been costed
- A suggestion that the modal filters could be better designed as they currently appear as if a motor vehicle could pass through them
- ‘Other’ 1.2% (12 responses) comments included:
 - Buses will find it difficult to travel down Old Barrack Road
 - Agree with Sandy Lane proposal but disagree with those for Bilney Road, Bullards Lane and California
 - A comment that the consultation only seeks the views of car drivers and not those who do not drive
 - A suggestion that the consultation has been ‘badly handled’ and meetings to discuss it were not publicised enough

Q6 -To what extent do you agree / disagree with the proposed interventions on Burkitt Road?

976 people provided further information. 45 of these were to state that the respondent either had no comment to make, no opinion as they did not know or travel through the area or were blank. The remaining 931 comments have been categorised as shown in the table below:

Comments about improvements elsewhere	No. of comments	% of comments
Hasketon Road modal filter would cause congestion/negatively affect local residents	318	34.2%
Crossing will make route safe for pedestrians/school children with little impact on traffic	252	27.1%
Will push traffic elsewhere and create more congestion/pollution (especially Grundisburgh Road)	174	18.7%
Not needed/waste of money/use money elsewhere	68	7.3%
Need more traffic calming/restrictions on car usage (double yellow lines, speed bumps etc)	43	4.6%
Need to do more to stop people using cars (especially parents doing school run)/reduce traffic	27	2.9%
20 mph speed limit more effective/needs to be enforced	26	2.8%
Safer/wider cycle/footpath needed on this route	23	2.5%
Will affect local Co-op negatively	22	2.4%

Will have negative affect on parking for residents and those doing school run	22	2.4%
Comments about improvements to the proposal and elsewhere	18	1.9%
Doesn't take older people's/those with disabilities/young families' needs into account	17	1.8%
Other	13	1.4%
Need more public/sustainable transport options	9	1.0%
Flooding also an issue	5	0.5%

- 34.2% (318 responses) – Hasketon Road modal filter would cause congestion/negatively affect local residents
- 27.1% (252 responses) was that the crossing will make route safe for pedestrians/school children with little impact on traffic
- 18.7% (174 responses) - will push traffic elsewhere and create more congestion/pollution (especially Grundisburgh Road)
- Other comments 1.4% (13 responses) covered more diverse subjects, such as:
 - Don't know this area but would like improvements to include Bredfield Road
 - The footpath also needs to be maintained
 - Better parking is needed outside the school
 - Need to see proposals making it safer to join the cycle and footpath along the A12 from Burkitt Road
 - The road crossing on the A12 needs improving as the traffic lights are very slow
 - Some traffic calming measures cause damage to vehicles
 - Changes to this area need to take changes to the rest of the town into consideration
- Comments about improvements to the proposal and elsewhere - 1.9% (18 responses) include:
 - A crossing near Farlingaye High School
 - Improvements are also needed to Quay Street, Seckford Street, Church Street and the Thoroughfare
 - Would be better to make traffic one-way
 - Need specific parking spaces for parents dropping children at school
 - Burkitt Road and Theatre Street should be one-way
 - A comments that Pytches Road/Bredfield Road should also been included in any proposals
 - Parking should be banned along this route
 - The proposed changes will send traffic along Peterhouse Close/Kyson Primary area and create more congestion

Q7 - To what extent do you agree / disagree with that Peterhouse Crescent and adjoining roads should have safety improvements?

666 people provided further information. 81 of these were to state that the respondent either had no comment to make, no opinion as they did not know or travel through the area or were blank. The remaining 585 comments have been categorised as shown in the table below:

Comment	No. of comments	% of comments
Support proposal - changes are badly needed to improve safety for school children	130	22.2%
Improvements not necessary - spend money elsewhere	88	15.0%
Will create congestion elsewhere	64	10.9%
Prefer speed restriction/traffic calming to road closure	52	8.9%
Other (including comments on other proposals)	51	8.7%
Do more to discourage parents not to drive children to school (eg improved public transport)	42	7.2%
Not clear about what is being proposed	41	7.0%
Would impact residents negatively (especially the elderly)	34	5.8%
Would force parents to park elsewhere and create more problems	32	5.5%
Parents should park elsewhere and walk to school/parents can park at Duke of York but don't	18	3.1%
Speed enforcement/parking restrictions only needed during peak time	15	2.6%
Will make journeys to other parts of town longer/more difficult	14	2.4%
Negative impact on those with disabilities (including children)/the elderly	11	1.9%
Should focus on improvements for walking and cycling as well	8	1.4%
Negative impact emergency vehicles	4	0.7%

- 22.2% (130 responses) was support proposal - changes are badly needed to improve safety for school children
- 15.0% (88 responses) was improvements not necessary - spend money elsewhere
- 3rd most popular comment with 10.9% (64 comments) was will create congestion elsewhere
- 8.7% (51 responses) has been categorised as 'Other' and included comments on the proposals not covered by this question, such as:
 - Comments that closing access or adding a modal filter to Bullards Lane will cause congestion elsewhere
 - Proposals for Old Barrack Road will make access to Woodbridge town centre difficult
 - Closing Bilney Road will make it a 'forgotten' road
 - There should be more done to make Sandy Lane safer for cyclists
 - Providing more/sensible parking is more important

- The best safety improvements to be made would be to improve road surfaces for cyclists
- Don't use bollards – use road markings and 'voluntary wardens'
- A modal filter will make access to Farlingaye even more difficult
- Improvements should be made to Quay Street, Seckford Street and the Thoroughfare
- Views of all residents not just car drivers should be sought
- Blocking off Bilney Road to motorised traffic will move congestion elsewhere
- Modal filters on Bullards Lane and Hasketon Road will cause congestion on the A12
- Areas around schools need better traffic management so that parents can park safely
- Schools should be consulted on the proposals

Q8 –(Kyson Primary School area) Please use the box below to tell us about any other suggestions you may have for school safety improvements.

428 people provided further information. 49 of these were to state that the respondent either had no comment to make, no opinion as they did not know or travel through the area or were blank. The remaining 379 comments have been categorised as shown in the table below:

Comment	No. of comments	% of comments
Prioritise children's safety (with crossings, speed reduction & enforcement/traffic calming)	79	20.8%
Don't agree with proposals/waste of time/use money elsewhere (eg improve road surfaces in general)	46	12.1%
Parents need to be educated in how to park properly/teach their children road safety	41	10.8%
Proposals won't work for parents who need to drop off children on the way to work	39	10.3%
Other (including comments on other schemes)	35	9.2%
Park and Stride scheme/adequate parking needed	29	7.7%
Enforcement of parking regulations	25	6.6%
Need restrictions in place at school drop off/pick up times only/School streets	16	4.2%
Need to ensure residents aren't negatively affected	12	3.2%
Improve roads and pavements to encourage walking/cycling	12	3.2%
Will just push the issue/congestion elsewhere	11	2.9%
Bike ability (already at Kyson), cycle maintenance and schemes to encourage cycling	10	2.6%
Parents already allowed to park at Duke of York (but don't)	9	2.4%

One way traffic will make people drive faster/cause longer journeys	9	2.4%
Need to think of the environment (eg Plant trees instead of bollards, discourage car use)	5	1.3%
Walking school bus/guardians to walk children to school	4	1.1%
Dedicated (free) school bus service	4	1.1%
Proposals have negative impact on disabled parents	3	0.8%

- Most popular comment with 20.8% (79 comments) was the need to prioritise children's safety (with crossings, speed reduction & enforcement/traffic calming)
- 2nd most popular comment with 12.1% (46 responses) don't agree with proposals/waste of time/use money elsewhere (eg improve road surfaces in general)
- 3rd most popular comment with 10.8% (41 responses) was parents need to be educated in how to park properly/teach their children road safety
- 9.2% (35 responses) were categorised as 'Other' (including those who chose to comment on the other proposals or areas they would like included) such as:
 - A request to see the results of any engagement with Kyson Primary
 - Introduce a speed restriction on New Street
 - Don't want Bullards Lane closed/don't want modal filters at Bullards Lane
 - Quay Street/Church Street/Seckford Street should be improved instead and traffic restricted on the Thoroughfare
 - Create a parental car park at Farlingaye and Kyson for school pick ups/drop offs
 - Introduce some measures on Sandy Lane from California to Ipswich Road
 - An e-cargo bike loan scheme would be a good idea
 - It will take a great deal of effort to encourage those who don't cycle to do so
 - Requests to bring back school crossing patrols
 - Children no longer walk to school (as they used to do in the past (which leads to adult obesity
 - Need to ensure staff and parents at schools have responded to the consultation

Q9 – To what extent do you agree / disagree with the proposed 20mph zone?

910 people provided further information. 8 of these were to state that the respondent either had no comment to make, no opinion as they did not know or travel through the area or were blank. The remaining 902 comments have been categorised as shown in the table below:

Comments	No. of comments	% of comments
Not needed/waste of money (will not stop bad drivers)	164	18.2%
Extend 20 mph zone (suggestions for roads to be included)	161	17.8%

Will be a huge benefit to town	104	11.5%
Will cause more congestion & pollution	89	9.9%
Enforcement of speed restrictions in these zones needed	88	9.8%
Traffic rarely exceeds 20 - 30 mph anyway so not needed	83	9.2%
Will make walking/cycling safer (especially for children)	70	7.8%
Needs to be targeted eg at areas around schools only	50	5.5%
Does not need to cover such a large area	29	3.2%
Will not encourage walking/cycling - improvements needed instead eg separate cycle/footpaths	23	2.5%
Should use other traffic calming measures (eg planters. speed bumps)	18	2.0%
Other	15	1.7%
Will make access to town/businesses difficult (and impact trade)	12	1.3%
Will make journeys longer	11	1.2%
Parked cars work better at reducing speed	6	0.7%

- 18.2% (164 responses) was that the proposal is not needed/waste of money (will not stop bad drivers)
- 17.8% (161 responses) was around extending the 20 mph zone beyond the proposed area – suggestions included:
 - Pytches Road, Bredfield Road and the A1438 from Cherry Tree Road to Pytches Road
 - Ipswich Road
 - The whole of Woodbridge
 - Quay Street between Cumberland Street and Hamblin Road
 - Station Road from the Notcutts roundabout/the whole of Station Road
 - Broom Heath
 - Warren Hill Road
 - All of the public highway on Broom Heath
 - All residential streets and rat runs, like Castle Street and Angel Lane
 - Melton should also be included
 - Peterhouse Close
 - Woodbridge Road/Lime Kiln Road as is seen as a rat run to access the peninsula and avoid queues on the A12
 - Church Street up to Market Hill
 - Woods Lane junction with Bredfield Road
- 11.5% (104 responses) was will be a huge benefit to town
- 15 comments (1.7%) were categorised as ‘Other’ (including those who chose to comment on the other proposals or areas they would like included) such as:
 - Closing off other roads such as Portland Crescent to stop them being used as rat runs

- A suggestion that those travelling in the Kyson area should have been consulted and their views made public
- Proposals don't take account of older people and their needs
- Non-drivers need to be able to travel into Woodbridge so more public transport is needed
- Would like to see a trial of the proposals to assess the impact
- The pavements/footpaths along Pytches Road need to be properly maintained
- There needs to be continuous pavements to enable school children and their parents to cross safely (note: the respondent did not state when this comment related to)
- A request for clarification about whether a 20 mph speed limit or 20 mph zone is being proposed
- Stop cars parking on both sides of Hasketon Road
- Please repair potholes/footpaths/pavements before bringing in these proposals
- These proposals will not work without improved public transport

Q13 – How did you hear about this consultation?

364 people chose 'Other', 3 of whom did not provide any more information as they were blank, while another 3 provided 2 sources (for example library and posters around Woodbridge). Responses are summarised in the table below:

How did you hear?	No.	%
Poster/flyer around Woodbridge	88	24.4%
School	71	19.7%
Library	42	11.6%
Negative comment about publicity	25	6.9%
Melton Parish council	23	6.4%
Friend/neighbour/family	16	4.4%
Already aware from engagement activities	13	3.6%
Woodbridge and Melton Society	10	2.8%
Sustrans	8	2.2%
Email from Active Travel/Love Woodbridge and Melton	7	1.9%
Woodbridge Town Council	7	1.9%
Whatsapp group	6	1.7%
Email (not stated where from)	5	1.4%
Local concerned residents	5	1.4%
Woodbridge Society	5	1.4%
Labour party	4	1.1%
Local church	4	1.1%
Instagram	3	0.8%

Local councillor	3	0.8%
Work email	3	0.8%
Own research	3	0.8%
Can't remember	3	0.8%
Woodbridge Civic Society	2	0.6%
By chance	2	0.6%
Local Speedwatch Group	1	0.3%
Linkedin	1	0.3%
Choose Woodbridge	1	0.3%
LYSO	1	0.3%
British Legion	1	0.3%
News feed	1	0.3%